



## Terms & Conditions

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### Terms & conditions general

- To make a reservation we need your name, phone number and email address. We will also need to know the date and time of your event, and the number of guests.
- Groups reservations do not have priority at the bars.
- If you would like to pay by invoice, please note this is only possible by prior arrangement. We offer a payment term of 14 days. Please let our reservation team know if you would like to pay by invoice and we will send you the correct form for the details we need.
- Cancellations made at least 1 week before the date of the reservation will receive a full refund of the deposit. Cancellations made at least 72 hours before the date of the reservation will receive a 50% deposit. Cancellations made with less than 72 hours notice forfeit their deposit, except in extreme circumstances.
- If an event is cancelled by us for any reason, you will receive a full refund of your deposit.
- De Vondeltuyn must be completely vacated by 00:00 at the latest. The last round is at the latest between 23:00 and 23:30. Because of strict regulations and respect for our neighbours, unfortunately this time is not negotiable.
- It is not possible to make reservations for indoors from March to October, or before 18:00 during the winter months.
- You are welcome to bring your own birthday cake by prior arrangement. We charge €1,50 "plate money" per person for that unless your total bill goes over €350,-
- We offer a selection of carefully chosen wines, but sometimes our guests have a special bottle they want to open for their party. That is possible, we charge €15,- per bottle corkage and would appreciate knowing in advance how many bottles you are bringing.
- If you bring your own decorations, these must be taken with you when you leave. Confetti is not permitted.



## **Terms & conditions summer** (March to mid-October)

- Reservations are held “in option” for one week; after that point if we have not received confirmation from you we will cancel the reservation.
- For groups of more than 30 people we ask for a deposit, to be paid no later than 6 weeks before the reservation. This is then deducted from your bill on the day of your event. The amount of the deposit is dependent on the size of your group:
  - 20-30 people - no deposit
  - 30-40 people - deposit of €150,-
  - 40-50 people - deposit of €250,-
  - 50-100 people - deposit of €500,-
- In the event of very bad weather, we will do our best to move your reservation under cover, indoors, or if possible to our sister restaurant Café Kiebêrt.
- It is not possible to close off a section of our terrace; other guests may walk through your party.

## **Terms & conditions winter** (mid-October to end February)

- There is no hire charge, but for the evening private hires we ask for a turnover guarantee of €750,-
- Reservations must be made at least 1 week in advance.
- Day-time reservations (any that start before 18:00) will be placed outdoors under our large parasols with heaters. Evening reservations are for indoors and you will be hiring the entire venue for your group.
- Reservations will only be held ‘in option’ for 72 hours; if after that time we have not had a confirmation from you, the date will be released for other potential bookings.
- Reservations must be secured with a deposit of around 30% of your budget for the event, which is deducted from your bill on the evening of your event. When you confirm your booking, we will send you a link to make this payment.